

# United States Commercial Limited Warranty



<u>Model</u>	<u>Rotationally-Molded Components</u>	<u>Parts</u>	<u>Battery</u>	<u>Labor</u>	<u>Travel</u>	<u>Hour Meter Limit</u>
Backpack Vac 4 qt	5 Years	1 Year	N/A	6 Months	N/A	N/A
19" Pad Drive	5 Years	1 Year	1 Year Pro-Rated	6 Months	30 Days	1000 Hours
28" Traction Drive	5 Years	1 Year	1 Year Pro-Rated	6 Months	30 Days	1000 Hours

## New Machine Warranty

Rhino Cleaning Machines (Rhino) warrants to the original purchaser, for the above-stated periods (whichever occurs first), that machines will be free from defects in workmanship and material, provided that machines are installed, operated, and maintained in accordance with Rhino written manuals and other instructions. This warranty does not apply to damage or failure caused by accident, freight damage, misuse negligence, abuse, improper repair, or maintenance of the machines. Please refer to the Operator Manual for proper machine operation and maintenance instructions. The warranty period begins on the date the unit is delivered to the end-user site. A Warranty Registration Checklist must be filled out electronically via the Shipping notification email. Rhino will require credit card information for all warranty service dispatch requests unless there is an open account in good standing on file with Rhino or an authorized distributor. In the event that a warranty claim is denied due to the aforementioned reason, Rhino reserves the right to charge your credit card or account for the full amount of any labor, travel and parts costs incurred due to the equipment repair. Rhino will not reimburse or compensate any customer expense for parts or service. While under warranty, all parts supplied and services rendered must be transacted through Rhino or an authorized distributor; any parts or service determined to be covered under warranty will be provided on behalf of the customer. Warranty does not cover items considered wear parts unless determined to be defective in parts or workmanship.

## Labor and Travel Warranty

Rhino will, at its option, provide labor and travel or pay for outside repair for the above stated periods.

## Parts Warranty

Parts replaced or repaired under this warranty are guaranteed for the remainder of the warranty period. Consumable parts, expected to wear from normal use, are not covered under the parts warranty.

## Service Labor Warranty

Labor performed by Rhino or an authorized service representative is warranted for thirty (30) days from the date the repairs are completed. This policy does not cover work performed by any service company other than Rhino or an authorized Rhino distributor or service center and is restricted to the specific repair operation, component, or concern for which the claim is made.

## Disclaimer

Rhino will not be liable for any indirect, special, consequential, or punitive damages (including lost profits) arising out of or relating to this agreement or the transactions it contemplates (whether for breach of contract, tort, negligence, or other form of action) and irrespective of whether it has been advised of the possibility of any such damage. In no event will Rhino's liability exceed the price the Buyer paid for the specific Goods giving rise to the claim or cause of action. All Sales Are Final. However, if we decide to waive any part of our policy, by our sole determination, there will be a 25% restocking fee plus all freight costs incurred. If we have shipped the wrong item or there was shipping damage, please contact us. Rhino hereby disclaims any and all other warranties express or implied, including, but not limited to, any implied warranty of merchantability and/or fitness for a particular purpose

Rhino Cleaning Machines reserves the right to change its warranty policy without notice.