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Mytee® Limited Warranty Policy

Mytee, LLC endeavors to provide high quality products and product support to its customers and therefore backs up all of its new products purchased from Mytee, LLC (Mytee) or any authorized Mytee dealer/service center with this limited warranty. Mytee warrants against all manufacturer's defects, defects in workmanship, and defects in material only.

This limited warranty begins on the date of the customer purchase and is valid and available to the original purchaser only.

Products sold by Mytee are designed specifically for commercial, industrial or institutional use by adult persons knowledgeable of the proper application and operation of the products. Mytee does not warrant in any way, any product that evidences misapplication, abuse, lack of maintenance, negligence in use or care, abnormal use, alteration of design, use of incompatible or corrosive chemicals, use in a rental service, and/or servicing, installation of parts, or repairs by anyone other than Mytee or a Mytee authorized dealer or service center. You are advised not to use these products without appropriate training or operational knowledge.

1- YEAR PARTS AND LABOR LIMITED WARRANTY

Mytee will cover parts and labor for all components on all new Mytee equipment for one (1) year from the date of original purchase. This warranty only applies to defects in workmanship and materials as determined by the manufacturer, and covers the cost of replacement and labor by a Mytee authorized dealer or service center. This warranty does not cover wear parts that are consumed normally as result of usage or the passage of time. Shipping will be covered at Mytee's sole discretion, with a shipping company of Mytee's choosing. Spare parts purchased from us directly will receive this same coverage for a period of 90 days from date of purchase.

2-YEAR MAJOR COMPONENTS WARRANTY

Mytee warrants that pumps, vacuum and floor machine motors, and heaters are covered for a two (2) year limited warranty from the date of original purchase. This warranty does not apply and is void if the pump, vacuum motor, or heater has worn motor brushes, water damage, freezing, chemical build-up, chemical damage, or evidence of abuse, neglect or tampering. This warranty covers the cost of replacement only, and does not cover shipping or labor costs.

10-YEAR LIMITED HOUSING WARRANTY

Mytee warrants that all rotationally molded housing and tanks will be free from manufacturing defects, defects in workmanship, and defects in material for ten (10) years from the date of original purchase. This warranty does not apply and is void if there is evidence of abuse or neglect. Replacement does not include the cost of shipping or labor.

LIMITATION OF DAMAGES

Mytee has no obligation to honor the limited warranties set forth herein unless the original purchaser, promptly upon discovering the warranty claim and prior to continuing to use the product, contacts Mytee or a Mytee authorized dealer or service center to describe the claim and to receive and follow instructions for documenting and resolving the claim. In addition, the purchaser must provide the product to which the claim applies to Mytee or a Mytee authorized dealer or service center for a thorough inspection. Mytee does not warrant or honor work not performed by an authorized dealer or service center.

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